

VitalPBX Full Features List

Call Features

- Boss/Secretary + Whitelist.
- Black List.
- Busy Lamp Field (BLF) Support.
- Call Back.
- Call Flow Control.
- Call Forward (busy, no answer, unconditional).
- Call Monitoring.
- Call Pickup.
- Call Parking.
- Call Recording.
- Call Screening.
- Call Spy.
- Call Transfer (blind, attended).
- Call Waiting.
- Callback Services.
- Caller-ID.
- Dictation.
- DISA (Direct Inward System Access).
- DND (Do Not Disturb).
- Direct Inward Dial Numbers (DIDs).
- Find Me/Follow Me.
- Hunt/Ring Groups.
- Music on Hold.
- Outbound/Inbound Routes.
- PINSets.
- Pickup Groups.
- Personal Assistance (IVR).
- Personal Recording/Notes.
- Remote Substitution.
- Remote Call Pickup.
- Route by Caller ID.
- Speed Dials.
- Three Way Calling.
- Video Calling.
- Voicemail.
- Voicemail to Email.
- Voicemail Broadcast.
- Wake-up Calls.
- Multiple Devices per User.
- Personal Call Log.
- Personal Extension Settings.
- Personal IVR.
- Voicemail to e-mail.
- Visual Voicemail.
- User Portal: Access to Voicemail, Recordings, etc.

Call Center

- Agent logn in/log out.
- Barge.
- Call monitoring.
- Call queues.
- Call recording.
- Caller Name Lookup.
- Hot-desking.
- Hunting groups.
- IVR / Auto-attendants.
- Listen to agent.
- Pick-up groups.
- Queue priorities.

Call Center

- CDR (Call Details Record).
- Conferencing (on-the-fly).
- Customer account codes.
- Queue VIP list.
- Ring group strategies.
- Reporting.
- Time-based routing.
- Whisper to agent.

Voice Mail

Visual Indicator for Message Waiting.
Stutter Dial tone for Message Waiting.
Voicemail to email.
Voicemail Groups.
Web Voicemail Interface.
Direct dial to operator.

Economy

Complete Free Unlimited PBX System.
Advanced Dialing Restriction Rules.
Call limited by duration.
Least Cost Routing.
Integrate Billing System.
Real Time Supervision (SwitchBoard).
Integrate Call Recording Management.

Modules

- Extensions.
- Hot-desking.
- Conference Rooms.
- Custom Application.
- Custom Destination.
- Custom Context.
- Custom Context.
- Paging and Intercom.
- Pickup Groups.
- Parking.
- Speed Dialing.
- Voicemail Broadcast Groups.

Modules

- Paging and Intercom.
- Pickup Groups.
- Parking.
- Speed Dialing.
- Voicemail Broadcast Groups.
- Call Back.
- DISA.
- PIN List.
- Class of Services.
- Features Categories.
- Dial Restriction Rules.
- Automatic Route Selection.
- Customer Account Code.
- Authorization Codes.
- Ring Groups.
- Queues.
- Queue Priorities.
- Queue VIP.
- Trunk.
- Outbound Route.
- Inbound Route.
- Auto-Attendant/IVR.
- Time Conditions.
- Announcements.
- Languages.
- Night Modes.
- Custom Application.
- Call Back.
- DISA.
- PIN List.
- Class of Services.
- Features Categories.
- Dial Restriction Rules.
- Automatic Route Selection.
- Customer Account Code.
- Authorization Codes.
- Ring Groups.
- Queues.
- Queue Priorities.
- Queue VIP.
- Trunk.
- Outbound Route.
- Inbound Route.
- Auto-Attendant/IVR.
- Time Conditions.
- Announcements.
- Languages.
- Night Modes.
- CID Modifiers. CID Modifiers.
- Modules
- Extensions.
- Hot-desking.
- Conference Rooms.
- Custom Destination.

Administration

- Backup & Restore.
- Disaster Recovery.
- Bulk Import Utilities.
- Import & Export Extensions.
- Import & Export Speed Dialing.
- Log File Viewer.
- Call Detail Reporting.
- CLI Access (via GUI).
- DHCP Settings.
- Email Notifications.
- Email Settings.
- Extensions Status Management.
- Network Settings Tool.
- Endpoint Manager.
- System Status Dashboards.
- Users.
- Feature Codes Management.
- Users Profiles.
- PBX Status Reports.
- System Settings (Time, Notifications, Storage).
- Addons App.
- Multiple Language Support.
- Phone Directory.
- SIP-Open Standards.
- Soft-Phone Support.
- Unlimited Extensions.
- Unlimited IVR.
- Unlimited VM.
- Remote Administration.
- Storage Monitoring.
- User-friendly Web interface.
- VMware/Hyper-V compatible.
- Global Search.

Security

- Built-in firewall.
- Call encryption (SIP TLS, sRTP).
- Authorization codes.
- Phone Lock.
- Intrusion detection and blocking (Fail2ban).
- Limiting or blocking of outbound calls.
- Password strength indicator.
- PIN-protected outbound calls.
- User permission management.
- Secure password auto-generation.
- Weak password report.
- HTTPS.
- OpenVPN.

Video Conference

Simple to Use.
Low bandwidth.
Unlimited Users.
Screen Sharing.
Secure Rooms.
Chat.

Settings

SIP Settings.
IAX2 Settings.
Profiles (SIP/IAX2/BRI/E1 PRI/E1 R2/FXO/FXS/T1 AS/T1 PRI/PJSIP).
Telephony Settings.
Dial Profile.
Voicemail Settings.
System Settings.
Asterisk manager Users.
Music on Hold.
Recording Management.
Log Files.

Unified Communications

- Video Conference.
- Simple to Use.
- Low bandwidth
- Unlimited Users.
- Screen Sharing.
- Secure Rooms.
- Chat.
- Audio Conferencing.
- Call Recordings Access.
- One Number Reach.
- Multiple Devices per User.
- Personal Call Log.
- Personal Extension Settings.
- Personal IVR.
- Voicemail to e-mail.
- Visual Voicemail.
- User Portal: Access to Voicemail, Recordings, etc.

User Portal

Call Forward.
Call History.
Call Origination.
Call Waiting.
Call Recording.
Do Not Disturb.
Follow Me.
Presence.
Visual Voicemail.
Voicemail.
Voicemail Greetings Management.

Telephony Interfaces Support

AutoDetect DAHDI Interface.
Supported Interface: BRI/E1 PRI/E1 R2/FXO/FXS/T1 AS/T1 PRI.
Clock Sources.
Channel Groups.
Profile Assignment.

Supported Signaling Protocols

PJSIP.
SIP.
IAX2.
PRI/T1/E1/R2.
Analog/FXS/FXO.
ISDN.
GSM.

Supported Audio/video Codecs

g729, g719, g722, g723.
lpc10, slin.
g711 alaw, g711 ulaw.
siren14, siren7.
g726, g726aal2.
speex/16/32.
adpcm, testlaw.
gsm, lilbx, vp8, vp9.
h261, h264, h263p, h263, opus.

VitalPBX Core Add-Ons

- Branding.
- Bulk Extensions.
- Communicator.
- Custom Context.
- DAHDI.
- Domotic.
- Dynamic Destination.
- End Point Manager (EPM).
- Geo Firewall.
- High Availability.
- IVR Stats.
- Dynamic Routing.
- Maintenance.
- Multi-Tenants.
- OpenVPN.
- Pagin PRO.
- Phone Books.
- Queue Callback.
- Task Manager.
- Trunk Passthrough.
- Virtual Faxes.
- API V2.
- Asterisk G729.

Extended Features

CEL Events Report.
Music on Hold from Streaming.
Voicemail MP3 Attachment.
Multiple Emails Settings for VM.
Push Notifications.
Phone Books Add/Edit/Delete External Contacs.
Time Conditions TZ Setting.

