

REMOTE
MONITORING



SonataSuite Switchboard

Manage your Calls, Extensions, Queues, and much more, all in real-time! With Sonata Switchboard you can create various layouts with multiple widgets that can accommodate to your business's needs. Be in control of your PBX's calls!.

Part of the VitalPBX Family of applications





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Perfect for call centers with supervision tools such as Spy, Spy & Whisper (coaching), Barge in, and request supervisor assistance from the agents.

Manage extensions, transfer, hang up, and tend calls in an interactive way.



Track calls by events and see each place the calls have been through.



Widgets for every essential aspect of your PBX. Manage Trunks, Parking, Conference Bridges, your extension, and much more!

Included widgets:

- Extensions
- Queues
- Conferences
- Parking Lots
- Trunks
- Queues Stats Summary
- Queued Calls
- Queue Members
- Summary
- Queue Wallboard
- Queue Overview
- Queues Calls Counter
- My Extension
- My Queues

MEET



SonataSuite Contact Center Suite

